



**MINISTRY OF FINANCE
DEPARTMENT OF REVENUE
केंद्रीयजी.एस.टीआयुक्तालय,बेंगलूरदक्षिण,केंद्रीयराजस्वभवन,क्वींसरोड,बेंगलूर-560001
OFFICE OF THE PRINCIPAL CHIEF COMMISSIONER OF CENTRAL TAX
KARNATAKA ZONE, P.B.No. 5400,C.R. BUILDING,
QUEENS ROAD, BENGALURU-560001**

C.No IV/16/09/2020 PCCO-GST Policy

Dated:- 10.01.2020

ORDER NO 01/2020 PCC/GST/POLICY DATED 10.01.2020

**Sub:-Constitution of Grievance Redressal Committee for redressal of taxpayer
grievances on GST matters -Reg**

Attention is invited to the 38th meeting of the GST Council held on 18.12.2019 wherein GST Council has approved constitution of 'Grievance Redressal Committee' at Zonal/State level to tackle grievances of taxpayers on GST related issues of specific/ general nature.

2. Accordingly, a Grievance Redressal Committee is being formed in the State of Karnataka which shall comprise of the following members:

- 1) Shri. D.P. Nagendra Kumar, Principal Chief Commissioner of Central Tax,
Bangalore Zone (Co-chair)
- 2) Shri. M.S. Srikar, Commissioner of Commercial Taxes, Karnataka (Co-chair)
- 3) Chairman, FKCCI
- 4) Chairman, KASSIA
- 5) Chairman, Peenya Industrial Association,
- 6) Shri. B.T Manohar, Chairman, State GST Committee, FKCCI
- 7) Shri. Ashish Aggarwal, Senior Director & Head Public Policy, NASSCOM
- 8) Shri. Sashikant Kurtkoti, Exe. Committee Member, Bidadi Industrial Association
- 9) Ms Uma Nair, Regional Director, ASSOCHAM
- 10) Ms Soma Chaudhary, Karnataka Head & Deputy Director, FIEO
- 11) Dr V.K. Jagadish Babu, Chairman, CREDAI, Karnataka
- 12) Shri. Ullas Kamath, Chairman, FICCI, Karnataka State Council

- 13) Shri. Badrinath, Chartered Accountant, to represent BCIC
 - 14) Shri. S. Vijay Prasad – to represent the Federation of All India Vyapar Mandal
 - 15) Shri. Vikram Huiłgol, Government Advocate (GST)
 - 16) Shri. Venkataramani, Chartered Accountant – to represent Chartered Accountants Institute
 - 17) Shri. S.N Nanjunda Prasad, GSTP – to represent Karnataka State Tax Practitioners Association
 - 18) President, The Institute of Cost Accountants of India, Bangalore Chapter.
 - 19) Shri. Rajiv Kittur, Deputy Commissioner of Central Taxes, Office of the Principal Chief Commissioner of Central Taxes, Bangalore(Nodal officer of ITGRC of Central Tax)
 - 20) Shri. B.V Murali Krishna , Additional Commissioner Commercial Taxes (Nodal officer of ITGRC of State Tax)
 - 21) Representative of GSTN handling the State of Karnataka
- Secretaries of the Grievance Redressal Committee**
- 1) Smt Archana Nayak, Joint Commissioner, Office of the Principal Chief Commissioner of Central Taxes, Bangalore
 - 2) Shri Padmakar Kulkarni, Joint Commissioner of Commercial Taxes (EIU)

Functions and mandate of the Committee:

(i)Examining and resolving all the grievances and issues being faced by the taxpayers, including procedural difficulties and IT related issues pertaining to GST, both of specific and general nature.

(ii)Referring any issue requiring a change in Act/Rules/Notification/ Form/Circular/ Instruction, etc., to the GST Council Secretariat and the relevant Policy Wing of the CBIC.

(iii)Referring any matter related to IT related issue pertaining to GST Portal, to GSTN.

Whenever a GST policy related issue is referred by a GRC, the concerned Policy Wing of CBIC would examine the said policy issue and if required, would process the same for placing it before the GST Council for its consideration/approval. Likewise, if the matter is related to IT related issue pertaining to GST portal, the same would be resolved by GSTN in a time bound manner, preferably within one month.

Term of the Committee

The Grievance Redressal Committee will be constituted for a period of two (2) years and the term of each member so nominated shall likewise be for a period of 2 years. Any member of the Committee who is absent for 3 consecutive meetings, without adequate reasons, will be deemed to have been withdrawn from the Committee and his place will be

filled by fresh nomination by the Principal Chief Commissioner of Central Tax in consultation with the Commissioner of State Tax.

Periodicity of Meeting of the Committee

The Committee shall meet once every quarter or more frequently as decided by the Co-chairs.

Mechanism of Working of the Committee:

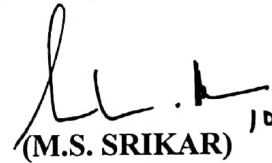
The stakeholders will send their grievances/suggestions to the Secretary of the Committee, who shall place the same before the Committee. Further, the Secretary of the Committee shall also submit a quarterly progress report to the GST Council Secretariat as well as to the GST Policy Wing, CBIC.

It shall be the responsibility of the Co-chairs of the Grievance Redressal Committees to ensure timely entry of the grievances and updating the status of their disposal on the portal developed by GSTN. The nodal officers of GSTN, Policy Wings of CBIC and GST Council Secretariat will also be able to update status of action taken at their end. The details of action taken on all issues will be displayed on the portal, which shall be available for viewing to all stakeholders to check the status of the resolution.

Principal Chief Commissioner of Central Tax Zone in consultation with Commissioner of State Tax shall ensure proper functioning of the Grievance Redressal Committee for effectively redressing the GST related grievances of the taxpayers.



(D.P. NAGENDRA KUMAR)
Principal Chief Commissioner of Central Taxes
Bangalore Zone
(Co-chair)



(M.S. SRIKAR)
Commissioner of Commercial
Taxes, Karnataka
(Co-Chair)

Copy to:

- The Special Secretary, GST Council Secretariat, New Delhi
- The Principal Commissioner, GST Policy Wing, CBIC, New Delhi
- Shri. D.P. Nagendra Kumar, Principal Chief Commissioner of Central Tax, Bangalore Zone
- Shri. M.S. Srikar, Commissioner of Commercial Taxes, Karnataka
- Chairman, FKCCI / Chairman, KASSIA / Chairman, Peenya Industrial Association,
- Shri. B.T Manohar, Chairman, State GST Committee, FKCCI
- Shri. Ashish Aggarwal, Senior Director & Head Public Policy, NASSCOM
- Shri. SashikantKurtkoti, Exe. Committee Member, Bidadi Industrial Association
- Ms Uma Nair, Regional Director, ASSOCHAM

- Ms Soma Chaudhary, Karnataka Head & Deputy Director, FIEO
- Dr V.K. Jagadish Babu, Chairman, CREDAI, Karnataka
- Shri. Ullas Kamath, Chairman, FICCI, Karnataka State Council
- Shri. Badrinath, Chartered Accountant, to represent BCIC
- Shri. S. Vijay Prasad – to represent the Federation of All India Vyapar Mandal
- Shri. Vikram Huilgol, Government Advocate (GST)
- Shri. Venkataramani, Chartered Accountant – to represent Chartered Accountants Institute
- Shri. S.N Nanjunda Prasad, GSTP – to represent Karnataka State Tax Practitioners Association
- President, The Institute of Cost Accountants of India, Bangalore Chapter.
- Shri. Rajiv Kittur, Deputy Commissioner of Central Taxes, Office of the Principal Chief Commissioner of Central Taxes, Bangalore
- Shri. B.V Murali Krishna , Additional Commissioner Commercial Taxes (E-Governance)
- Smt Archana Nayak, Joint Commissioner, Office of the Principal Chief Commissioner of Central Taxes
- Department Website