



GOVERNMENT OF KARNATAKA
COMMERCIAL TAXES DEPARTMENT
Vanijya Therige Karyalaya, 1st Main Road, Gandhinagar,
Bangalore – 560 009

Telephone No:080- 22208512
Telefax : 080- 22208402

No.CCW/CR- 25/2017-18

February 16, 2018

TENDER NOTIFICATION

Commercial Taxes Department (CTD) has implemented various e-Governance Initiatives during VAT regime and all services were being delivered to the taxpayers through electronic media. The tax administration was comprehensively computerized. Therefore, the CTD Karnataka is having a robust and stable IT infrastructure. Goods and Services Tax has been implemented in Karnataka from July 1st 2017. The CTD has opted to be Model-1 State where in the backend tax administration processes like verification of application for registration, issue of registration and amendment to registration, monitoring of defaulters, audit, assessment/reassessment, recovery, inspection, appeals etc. in relation to Goods and Services Tax are required to be developed, put in place and maintained. In this regard, it is essential to put in place the required additional IT Infrastructure for the administration of Goods and Services Tax.

2. As part of the procurement process, the Commercial Taxes Department intends to procure 8 numbers of servers. Tenders are now invited in two cover system, one cover for Technical Bid and second cover for Commercial Bid, **through e-Procurement platform** for supply of thirteen servers and related equipment's and other software like Operating System, etc. so as to make the supplied servers fully operational.
3. The specifications of the Servers and its related equipment are at **Annexure -1**.
4. The specifications of the software like Operating System, etc is at Annexure-2.
5. The authorities and Schedule for bidding are as under

i	Designation and address of the procuring entity	Commissioner of Commercial Taxes 1 st Floor, 'Vanijya Therige Karyalaya', 1 st Main Road, Gandhinagar, Bangalore-560 009
ii	Designation and address of the tender inviting authority	The Addl. Commissioner of Commercial Taxes (e-governance) 4 th Floor, 'Vanijya Therige Karyalaya', 1 st Main Road, Gandhinagar, Bangalore-560 009
iii	Designation and address of the tender accepting authority	The Commissioner of Commercial Taxes 1 st Floor, 'Vanijya Therige Karyalaya', 1 st Main Road, Gandhinagar, Bangalore-560 009
iv	Last date for submission of pre-bid query	28-02-2018 17.50 hrs
v	Pre-bid meeting	02-03-2018 15.00 hrs
vi	Last date for response on pre-bid query by CTD	05-03—2018 17.00 hrs
vii	Last date and time for receipt of bid	21-03-2018 17.00 hrs
viii	Date, time and venue for opening of technical bid;	22-03-2018 17.30 hrs Room No. 401, 4 th Floor, 'Vanijya Therige Karyalaya', 1 st Main Road, Gandhinagar, Bangalore- 560 009
ix	Date, time and venue for opening of financial bid:	27-03-2018 11.00 hrs Room No. 401, 4 th Floor, 'Vanijya Therige Karyalaya', 1 st Main Road, Gandhinagar, Bangalore- 560 009
x	Telephone No. and e-mail ID for contact	080-22208402, 22342680 adcomgst@gmail.com

Tender document can be downloaded from the website <http://ctax.kar.nic.in> or from <http://eproc.karnataka.gov.in/>.

6. The bids should be submitted through e-Procurement platform vide <https://eproc.karnataka.gov.in/>

7. Terms & Conditions under this tender notification.

7.1 The bidder should satisfy all the terms and conditions of the tender document.

7.2 The bidder should be a licensed dealer of the product (Manufacturers' Authorization Form (MAF) shall be furnished in the format prescribed in Annexure-4).

7.3 CTD will not deal with any entity other than the authorized bidder, whatsoever the nature of its relation with the bidder.

7.4 Bidders should not be associated, or have been associated in the past, directly or indirectly, with a firm or any of its affiliates which have been engaged by the purchaser to provide consulting services for the preparation of the design, specifications, and other documents to be used for the procurement of the goods to be purchased under this Invitation of Tenders.

7.5 Bidders shall not be under a declaration of ineligibility for corrupt and fraudulent practices issued by the Government of Karnataka.

8. Technical Bid: The Technical bid should be complete in all respects and contain all information about the servers and associated software as specified in Annexure-1 and of this document. It should not contain any price information. However it should confirm that all required rates have been quoted in Commercial Offer (CO), without showing the actual amounts in the Technical Bid. It is mandatory to submit all the details in the prescribed formats duly filled in, along with the offer. The Commercial Tax Department, at its discretion, may not evaluate a technical bid in case of non- submission or partial submission of technical details. The technical bid must be submitted by bidder to CTD in an organized and structured manner. etc.,

8.1 Technical Bid Evaluation

Sl No	Criteria	Documents Required
1.	Submission of Covering letter as required in the given format	(Refer Annexure-2)
2.	Furnishing of the Power of Attorney	Power of Attorney executed by the Bidder in favor of the Principal Officer or duly Authorized Representative, certifying him as an authorized signatory for the purpose of this Tender.
3.	The bidder should be a company registered under the Companies Act, 1956 or Companies Act, 2013.	Certificate of Incorporation and Commencement of Services. (Refer Annexure-5)
4.	Bidder should have valid GSTIN under GST Act, valid Service tax registration certificate and Permanent Account Number (PAN) issued by income tax department.	Copy of Valid TIN under VAT Act, Valid Service tax registration certificate and Permanent Account Number (PAN) issues by income tax department should be

SI No	Criteria	Documents Required
		provided. (Refer Annexure-5)
5.	The Bidder should not be blacklisted by the Government of Karnataka or any of its agencies for any reasons whatsoever and the bidder should not be blacklisted by Central / any other State/UT Government or its agencies for indulging in corrupt or fraudulent practices or for indulging in unfair trade practices as on the time of bidding	A declaration signed by Authorized signatory as per Annexure-7 .
6.	The bidder should be a licensed dealer/authorized partner for the server and operating system Window 2016 proposed as part of this tender.	MAF from OEM should be submitted (Annexure-4)
7.	The bidder should have more than Rs. 5 crore annual turnover for last 3 years(2014-15, 2015-16 and 2016-17)	Certified copy from Chartered Accountant shall be provided as per the format given in Annexure-6
8.	The bidder should have supplied and Installed Servers and Operating system to at least to two Government departments for the years 2015-16 and 2016-17 in both the years	Satisfactory Certificate - Annexure 8
9.	Submission of Declaration of Acceptance of Terms & Conditions to Tender in the given format	A declaration signed by Authorized signatory as per- Annexure-9
10.	Submission of Undertaking on litigation(s) in the given format	Undertaking from the Company Secretary or the Authorized Signatory as per Annexure-10
11.	The bidder should have an office in Bangalore, Karnataka	Undertaking from the Company Secretary or the Authorized Signatory as per Annexure-3
13	The Supplier should have completed at least one year as on 31st March 2017 and possess ISO certification for IT and IT enabled services(ISO 9001:2015)	Upload ISO Certificate

9. Scope of Work

9.1 The bidder should supply the Servers and its related equipment and software like Operating System, etc under this tender notification to the office of the Commissioner of the Commercial Taxes(Karnataka), Vanijya Therige Karyalaya 1st Main Road, Gandhinagar, Bangalore-560 009.

9.2 The bidder should carry out the required configuration of the O.S and other software in the servers supplied. If the successful bidders for servers and software are different and separate entities then, it is both bidder software supplier are jointly and severally responsible for installation of software and configuration of servers.

9.3 The above should be demonstrated to the designated CTD Official, in the office of the Commissioner of Commercial Taxes (Karnataka), who will, only on satisfaction of the operation of the supplied servers, sign the Acceptance Report.

10. Warranty

10.1 Bidder should provide comprehensive onsite warranty for 5 years from the date of supply of servers at the locations throughout the State where these servers, may be in use.

10.2 In case of any operational problem, the bidder should be able to resolve the problem within one working day only.

11. Conditions of Bid.

11.1 Bids should be valid for a period of 4 months from the last date fixed for submission of bids.

11.2 Bidders should pay EMD of Rs.4,00,000 (Rupees Four Lakh Only)

11.3 The bidder can pay the EMD in the e-Procurement portal using any one of the following payment modes:

- Credit Card
- Direct Debit
- National Electronic Fund Transfer (NEFT)
- Over the Counter (OTC)

- 11.4 The supplier's bid will be evaluated only on confirmation of receipt of the payment (EMD) in the Government of Karnataka central pooling a/c held at ICICI Bank. For details on e-Payment services and process refer to e-procurement portal.
- 11.5 EMD would be returned to the unsuccessful bidders soon after the finalization of the bid. The successful bidder's EMD will be returned after furnishing of Performance Bank Guarantee.
- 11.6 Commercial Bid: Commercial Bid shall be filled, uploaded, encrypted by the Digital Signature of the Bidder.
- 11.7 Separate commercial bid for Servers and its related equipment as specified in Annexure-1 and software like Operating System, etc as specified in *Annexure -2* shall be submitted.
- 11.8 'Price', will be inclusive of all the costs such as Transportation, Taxes & Duties, configuration and installation of OS, Software, etc. The bidder should mention net value of the product to be supplied and tax element (GST etc.) separately and then put the total value in the financial bid document. It is mandatory that the Commercial Bid for Servers and its related equipment shall be submitted in Annexure 3-A and Commercial Bid for software like Operating System, shall be in Annexure 3-Bseparately. Annexure-3A and Annexure -3B must be put in separate covers .
- 11.9 CTD reserves the right to issue any addendum/corrigendum to this bid document at any time prior to 5 days before the last date for submission of bids. The CTD may amend any of the bid terms, which would be communicated/ indicated to the bidder as addendum/ corrigendum to bid document in the e-Procurement portal. The amendment so carried out will be binding on all the bidders. It will be assumed that addendum/corrigendum have been taken into consideration by the bidders in their offers after intimation, amendments shall be deemed to form an integral part of this tender document.
- 11.10 Communication from CTD will, inter alia, be by e – mail id provided in the bid document. Bidders may provide alternate e– mail id for further communication.
- 11.11 The Earnest Money Deposit (EMD) may be forfeited, if the bidder withdraws his bid during the period of bid validity or in case of successful bidder's failure to furnish the performance bank guarantee.

11.12 The cost incurred towards bidding and submission of tender documents is the responsibility of bidders, regardless of the conduct or outcome of the tendering process.

12 Evaluation of bid:

A. **Prequalification Evaluation:** The CTD will first scrutinize the eligibility of the prospective bidders as per “Prequalification criteria” mentioned in clause 7 and 8 above, based on the documents submitted by the bidder. The offers of the bidders who fulfill the mentioned prequalification criteria will be taken up for further scrutiny i.e. the technical evaluation.

B. Technical bid evaluation:

i. CTD will scrutinize the technical offers. In the evaluation, CTD will determine whether the technical details along with documents furnished are as per bid requirements and whether items/services are quoted as per the schedules / Annexure.

If the bidder proposes to supply of servers which are equivalent or higher performance than the specified server, the bidder should necessarily include documents in the technical bid, to establish such claim to the satisfaction of the Tender Inviting Authority.

ii. The technical evaluation will be done on the basis of the information provided by Bidder against the detailed specifications of Servers and its related equipment and software like Operating System.

iii. Only those bidders who qualify in the technical evaluation will be treated as qualified for the commercial evaluation.

C. Commercial Bid Evaluation:

i. Commercial bid offers of only those bidders who qualify technically shall be opened on the date & time specified in the bid schedule.

ii. Evaluation of commercial bid offers for Servers and its related equipment as specified in Annexure-1 and software like Operating System as specified in Annexure-2 will be carried out separately and independently.

iii. Bidder having the lowest commercial offer separately for Servers and its related equipment as specified in Annexure-1 and software like Operating System, as specified in *annexure-2* will be selected as successful bidder.

13 Award of Contract

13.1 The Contract will be awarded to the successful bidder(s) which is having lowest commercial offer and selected as per clause 12. The decision of CTD is final in this regard.

13.2 Purchase order, will be issued to the successful bidder, in the CTD format.

13.3 Commercial Taxes Department reserves the right to reject all or any of the tenders.

13.4 The successful bidder should enter into an agreement with CTD within 10 days of the receipt of the award of the contract based on the terms and conditions contained in this bid document.

13.5 The bidder should furnish details to the CTD within 10 days from the date of purchase order by way of performance security an amount equivalent to 10% of the bid value in respect of Servers and its related equipment and software in the form of a Bank Guarantee of any Nationalized Bank which shall remain in force till the expiry of warranty period of the servers, The bank guarantee (BG) will be returned to the bidder only after satisfactory supply, installation of O.S and other software into the servers and satisfactory repair/replacement and maintenance during the 5 year comprehensive onsite warranty period.

13.6 The bidder should complete the work of supply and installation within the stipulated period as in clause 14.1 below

13.7 During the warranty period, the successful bidder will be required to repair/replace the defective components within one working day, failing which the bidder will be liable to pay a penalty of Rs.1000.00 per working day for next two days and Rs.2000.00 per working day thereafter. The bank guarantee shall be encashed if the penalty so levied is not paid by the bidder.

13.8 The bidder should comply with such directions as the CTD may issue from time to time for successful supply of the servers and installation of software.

14 Supply of Goods and Services and Payment:

14.1 Supply of the thirteen Servers and its related equipment and software like Operating System must be completed within 15 (fifteen) days from the date of issue of purchase order.

14.2A 'summary of the Acceptance Report' from the office of the Commissioner of Commercial Taxes must be prepared and submitted to the Addl. Commissioner of Commercial Taxes (e-governance).

14.3 100% of the contract value will be released within 40 days of supply of Servers and its related equipment and software like Operating System, in the office of the Commissioner of Commercial Taxes, Gandhinagar, Bangalore.

15 Penalty for delay in delivery

15.1 If selected bidder fails to supply the Servers and its related equipment and software like Operating System, under this tender notification, within 15 days' time from the date of issue of Purchase Order, a penalty of 2.5 % of total cost of bid amount, per week (maximum 4 weeks) will be deducted from the amount payable to bidder or recovered from the bank guarantee. This may be in addition to forfeiture of EMD.

16 Termination of contract – CTD reserves the right to cancel the contract placed on the bidder if;

- The bidder commits breach of any of the terms and conditions.
- The bidder goes in to liquidation voluntarily or otherwise.
- The service is found unsatisfactory.

17 The procedure for payment of Tender Transaction fee and Earnest Money Deposit.

- The website of e-Procurement portal is: <http://www.eproc.karnataka.gov.in/>.
- The home page of e- Procurement portal would appear as follows:

The bidder can pay the EMD and tender transaction using any of the following payment modes in the e-Procurement portal:

- Credit Card
- Direct Debit
- National Electronic Fund Transfer (NEFT)
- Over the Counter (OTC)

Note: In e-Procurement Portal, supplier has an option of withdrawing the bid by digitally signing to withdraw/cancel bid before the bid submission time /date.

Help Desk e(Procurement) : 080-25501216/25501227

e-mail: hphelpdesk.blr@intarvo.com

Support timings: 9.00 am to 9.00 pm of all working days.

Sd/-

Tender Inviting Authority and
Addl. Commissioner of Commercial
Taxes (e-governance),Bangalore

Servers and its related equipment **Required number-8**

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ANNEXURE – I

1. A) Rack Server 4U/2U (Intel eight-Core Xeon with SAS HDD) - 8 Nos.

Server motherboard having Dual **Intel Eight-Core Xeon ES-2667V4** or higher (3.20 GHz, 25M L3 Cache) or higher processor, support for Multi-Core processor, PCI bus with 5 PCI/PCI-X/PCI-Express slots.

16 X 16 GB DDR3-1600MHz or higher with ECC memory exp. up to 256 GB, Integrated graphics Controller with 32MB Display Cache.

Integrated Eight Ports **SAS Raid Controller having 512MB buffer memory** with battery backup with RAID 0, 1 & 5 support
Integrated **Quad port multifunction gigabit** controller adopter

Integrated dual ports 10gigabit Ethernet controller.

4x300 GB or higher Hot Swap HOD (10K RPM or higher IDE/SATA

DVD ROM Drive (integrated) Port: 1 x serial, 4 x USB, 1 x RJ45 for management.

Dual ported HBA card with minimum 8Gbps per port with 15m LC- LC cable(MM).

Server Chassis: For 4U , 4 x 1100W(2+2) Redundant Hot Swap Power Supply for 2U2 x 1100W (1+1) Redundant Hot Swap Power Supply Eight Hot Swap bays, 1 x S.25” External slim drive bay.

Software should be bundled

The System software should be equipped with the System Configuration and Management Tools, OS Installation, Configuration Utility and System Information Utility Software. Driver Software for all the adapters as per the Configuration and OS required

Manageability Features on Windows and Linux with following features:

Remote Management of the Server over LAN & WAN

Hardware Remote Console feature

Integrated Management Log

Server Health Logging

OS Support: Microsoft Windows and LINUX Five year warranty onsite
Windows server 2016 – Enterprise Edition - 8 nos.

Annexure-2 to tender notification no. CCW/CR 25/ dated: 06-02-2017

Specifications of the software like Operating System.

Sl. No	Description of License	Quantity
1	Windows 2016 Server Enterprise Edition -Proc. License	8 Nos.

Annexure-3 – Undertaking on Office Premises

This is to certify that -----has an office in the Bangalore. Relevant address proof is enclosed.

Company Secretary / Authorized Signatory

Name of Signatory:

Bidder Name:

Date:

Place: Bangalore

Annexure-3A to tender notification no. CCW/CR 25/ dated: 06-02-2018
Format for Commercial Bidding for Servers and its related equipment

Sl.No.	Goods	Net Price per unit	Tax(GST)	Total price per unit (3+4)	No. of Units	Total value in Rs.
1	2	3	4	5	6	7

“Price” is inclusive of all costs including cost of transport, installation of OS, Software, etc.

1. I, _____ - Authorized representative of
(Name & Designation)

M/s _____ agree to all terms and conditions
(Name of the company)

specified in the Tender Notification.

Date:

Signature

Place:

Note: Annexure 3A and Annexure 3B must be in separate cover

Annexure-3B to tender notification no. CCW/CR 25/ dated: 06-02-2018
Format for Commercial Bidding for Software like Operating System.

Sl.No.	Goods	Net Price per unit	Tax(GST)	Total price per unit (3+4)	No. of Units	Total price in Rs.
1	2	3	4	5	6	7

“Price” is inclusive of all costs including cost of transport, installation of OS, Software, etc.

1. I, _____ - Authorized representative of
(Name & Designation)

M/s _____ agree to all terms and conditions
(Name of the company)

specified in the Tender Notification.

Date:

Signature

Place:

Note: 3A and Annexure 3B must be in separate cover

Annexure-4 to tender notification no. CCW/CR 25/ dated: 06-02-2018

Manufacturer's Authorization Form

Date:

To,

The Commissioner of Commercial Taxes,
VTK-I, Gandhinagar,
Bangalore-560 009
Karnataka.

Subject: Authorization letter for tender number Ref. _____ Dated _____

Reg: Tender Notification Number _____ Dt. _____

Dear Sir,

This is with reference to above subject of Procurement offor your department.

We would like to authorize M/s. _____ who is a business associate/partner of
<OEM> in India to participate in the above tender, and execute the same if awarded.

We hereby extend our full support as per terms and conditions of the tender and the contract for the services offered against this invitation for tender offer by the M/s _____. We hereby commit to the tender terms and conditions and will not withdraw our commitments during the process and or during the period of contract.

Your faithfully,

For "Company Name"

"Name of the person"

"Designation"

Annexure-5 – Details of the Bidder

Sl. No.	Particulars	Details		
1.	Name of the Bidder			
2.	Address of the Bidder			
3.	Status of the Company (Public Ltd/ Pvt. Ltd)			
4.	Details of Incorporation of the Company			
5.	Details of Commencement of Business			
6.	Goods and Services Tax Registration Number(GSTN)			
7.	Permanent Account Number (PAN)			
8.	Name & Designation of the contact person to whom all references shall be made regarding this tender			
9.	Telephone No. (with STD Code)			
10.	e-Mail of the contact person:			
11.	Fax No. (with STD Code)			
12.	Website			
13.	Financial Details (as per audited Balance Sheets) (in Cr)			
14.	Year	2014-2015	2015-2016	2016-2017
15.	Net Worth			
16.	Turn Over			

Annexure-6 – Turnover Details

TO WHOMSOEVER IT MAY CONCERN

This is to certify that the annual turnover furnished by << COMPANY NAME >> for last 3 years i.e. 2014-15, 2015-16, 2016-17 in the business of providing of manpower deployment services is as below. This is as per the Statement of Accounts which has been duly verified by me and found correct.

Financial year	Total Turnover of the Company (Rs. in Lakhs)	Total Turnover from the business of providing of manpower deployment services (Rs. in Lakhs)
2014-15		
2015-16		
2016-17		

Place:

Date:

**Seal & Signature of
Chartered Accountant**

Annexure-7 – Undertaking on being not blacklisted

This is to certify that M/s -----is not blacklisted by Government of Karnataka or any of its agencies for any reasons, whatsoever and not blacklisted by Central / any other State / UT / Government, or its agencies for indulging in corrupt, or fraudulent practices or for indulging in unfair trade practices as on 1stDecember2015.

Company Secretary / Authorized Signatory

Name of Signatory:

Bidder Name:

Date :

Place:Bangalore

Annexure-8 – Supply and Installed Servers to at least to two Government departments for the years 2015-16 and 2016-17 in both the years

Year	Name of the Department /Agency	No. of servers supplied and installed	Certificate Enclosed Yes/No	Remarks
2015-16				
2016-17				

Company Secretary / Authorized Signatory

Name of Signatory:

Bidder Name:

Date :

Place:Bangalore

**Annexure-9 – Format for Declaration of Acceptance of Terms and Conditions
in RFP**

To,

Sir/Madam,

Subject:

Reference: Tender No:

Sir/Madam,

I have carefully gone through the Terms & Conditions contained in the RFP document [No. _____] Regarding For Providing Annual Maintenance Contract (AMC) For Servers.

I declare that all the provisions of this RFP/Tender Document are acceptable to my company. I further certify that I am an authorized signatory of my company and am, therefore, competent to make this declaration.

Yours faithfully,

(Signature of the Bidder)

Printed Name:

Designation:

Date:

Annexure – 10 – Format for Undertaking on litigation(s)

This is to certify that M/s -----is not involved in any major litigation that may have an impact of affecting or compromising the delivery of services as required under this RFP.

Company Secretary

Name of Signatory:

Bidder Name:

Date: Place:

